

STATUSES

Explained

September 2024 



Application Submitted

An application that has been completed and submitted by the student.

Application in progress

An application is being reviewed to confirm the following:

- Student type outcome. (FTEN/Senior/Continuing)
- SASSA indicator.
- Disability indicator.
- Application type outcome. (Active/Automated/Hybrid)
- DHA relationships.
(Mother/Father/Spouse/Guardian).

Verification

An application that is verified for the following:

- Unverified parents/spouse/guardian details.
- NSFAS Consent Form.
- NSFAS Disability Annexure.
- NSFAS Orphan/Vulnerable Child Form.

Verification will include the following case statuses for students and NSFAS:

- Awaiting verification- i.e. checking completeness of application.
- Awaiting documents.
- Verification completed.

Case closed- supporting documents not provided in 30 days.

Requesting **Financial and Academic Data**

An application that is awaiting data to be confirmed and then routed to assess the financial eligibility &/ academic eligibility.

Assessing Financial Eligibility

An application that is assessed (NSFAS consent form received) for the income threshold using the following:

- SARS data.
 - Exceptions data.
 - Credit bureau data.
- Declared household income data.

Awaiting Academic Results

An application that is currently evaluated for academic eligibility criteria but has outstanding academic results.

Assessing Academic Eligibility

An application that is being evaluated for one/both the following:

- Academic eligibility criteria.
- TVET and University N + Rule.

Duplicate

An application that has been submitted for the same cycle as another submitted application.

Cycle 1: Annual, Trimester 1, Semester 2

Cycle 2 – Trimester 2, Semester 2

Cycle 3– Trimester 3

Provisionally Funded

Funded subject to registration at an institution and availability of funds.
An application that has passed all application evaluation stages and met the funding criteria.

Registration Received

An application that has passed all application evaluation stages and met the funding criteria and has received a registration from a registered institution.

Cancelled application

An application where a student has cancelled their submitted application.

Rejected

An application that did not meet the NSFAS funding criteria and conditions.

Appeals



Appeal Statuses

The system should display the following appeal statuses for students:

- Appeal submitted.
 - Appeal verification.
 - Appeal awaiting documentation.
 - Appeal Finalized (approved).
 - Appeal Finalized (rejected)- with reject reason.
 - Appeal closed
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- Supporting documents not provided in 30 days.
 - Academic results have not been uploaded despite institutions being requested to do so/ validations are not met when results are uploaded (example incorrect course code/institution or the results do not meet academic progression requirements).

Case Statuses

Verification will include the following case statuses for students and NSFAS:

- Awaiting verification- i.e. checking completeness of application.
- Awaiting documents.
- Verification completed.

Case closed- supporting documents not provided in 30 days.

Financial Eligibility Reject Reasons.

Reject Reason based on SARS data.

Income greater than R350K

Income greater than R350K (first time entering student)

Income greater than R600K (disabled student)

Reject Reason based on Credit bureau data.

Income greater than R600K (disabled student) – Credit Bureau

Income greater than R350K – Credit Bureau

Reject Reason based on Declared income.

Income greater than R350K – Declared Income

Income greater than R600K (disabled student) – Declared Income

Academic Eligibility Reject Reasons

Reject Reason based on HEMIS data.

Academic Ineligibility as a result of N+ Rule Exceeded (TVET N+ Rule or University N+ Rule)
Highest qualification level already achieved.

Reject Reason based Academic Results

Academic Ineligibility not meeting Academic Eligibility Criteria
Qualification Obtained and applicant did not reapply.

Reject Reason based Academic Results previously (System reject reason)

Application has been rejected for Academic Eligibility Criteria previously.

Case Management Reject Reasons

Reject Reason selected by case worker to reject a case.

Outstanding Documents
Incomplete Application – Missing Information

Our Value Chain

